

Anyline Insights Datasheet v1

Anyline Insights is a business intelligence product which allows organizations to gain a better understanding of their scan data and user behavior. Anyline Insights organizes all scan data into dashboards, reports, and charts, enabling users to visualize data from one source. Beyond reporting, Anyline Insights also provides real-time alerts and insights, enabling customers to make data-driven decisions.

Disclaimer

Anyline products are built to deliver fast and reliable data capture solutions. There are however, certain factors that can limit or negatively impact data capture speed and accuracy. These are factors for which we are not responsible and cannot assume any warranty or liability. These include, for example:

- Non-compliance with technical requirements for the specific product and/or module, as set forth in this Datasheet or otherwise agreed
- An unsuitable scanning environment, such as scanning an object under extreme lighting conditions or from a far distance
- Any obstructions on the object that you wish to scan, such as obscured text or a very shiny surface
- The quality of an image you try to scan, for example images that are blurry, out of focus or low resolution images
- Incorrect handling by users, such as using the products with a lack of sufficient experience or unsteady hands

Furthermore, each module is conceived for certain applications and has a specific set of features and capabilities. Please read the module sections carefully to understand for which use cases you can deploy modules and what the module can and cannot do. Any use of our products beyond such scope is something we do not warrant or assume any liability for.

Availability

Anyline commits to 99.5% uptime per month for data capture capabilities offered via API. For this purpose, the uptime shall be calculated as follows: $(\text{actual availability} + \text{excluded periods according to the next paragraph}) \times 100 / \text{maximum availability}$.

The “maximum availability” per month is 24 hours multiplied by the number of days in the respective calendar month. The actual availability is the time during which you have access to the data capture capabilities offered via API.

When determining the availability achieved, the following periods in which service provision by the Provider is not possible for the reasons listed below will be deducted:


- Maintenance work, provided that such maintenance work is announced to you through the [Anyline Support](#) website at least 24 hours in advance, up to a maximum maintenance time of 5 hours per month
- Outages or failures of systems, system components or telecommunications infrastructure of ANYLINE or of third parties acting for ANYLINE in the event such outages or failures are the result of a force majeure event (such as fires, flood, earthquake, lightning strike, pandemics, etc) or events which are outside of the control of ANYLINE
- Malfunctions or failures that are caused, at least in part, by your use of the services in violation of your license agreement or otherwise improperly; this includes, in particular, use of the services outside the area of use specified in the description in the Datasheet, use by untrained personnel or unauthorised third parties, and failure to perform maintenance in accordance with Anyline's guidelines

Features and Requirements

	Anyline Insights
Recommended Browsers	Latest version of Chrome, Safari, Firefox
SDK Reporting	Enabled

Modules Overview

Anyline Insights will contain a number of modules designed for delivering real-time insights based on captured data.

	Anyline Insights
Scan Data Dashboard	

Scan Data Dashboard

<u>Capabilities</u>	<u>Specifications</u>
<ul style="list-style-type: none">• Data Points<ul style="list-style-type: none">◦ Scan results◦ Date and time stamp of scan events◦ Number of scans over time◦ Scan Image◦ Country, region and city where the scan occurred◦ Anyline SDK version used to scan◦ Anyline module used to scan◦ App version used to scan◦ Bundle ID - unique identifier of the app used to scan◦ Operating System of the device used to scan◦ OS version of the device used to scan◦ UUID - unique identifier of the device used to scan◦ Manufacturer of the device used to scan◦ Model of the device used to scan• Scan location heatmap• Scan location treemap• Scan image and metadata library	<ul style="list-style-type: none">• Scan location heatmap and treemap only available with reporting 'On'• Scan image and metadata library only available with reporting 'On'